

Tellico Village Golf

World Class Golf at a Value

Golf Advisory Committee November 9, 2020

Agenda

- Welcome & Opening Comments Hybrid Meeting
- Approval of Minutes H. Higby
- Golf Rounds and Financial Report C. Sykes
- Budget Updates C. Sykes
 - 2021 Capital / LRIP
 - 2021 Golf Rate Review
- Golf Operations Updates C. Sykes
 - Red-Tailed Hawk Invitational
 - Masters Pool
 - Golf Simulation Events
 - COVID-19 Process and Procedure Update (Status quo)
 - Golf Calendar Updates
- Golf Course Updates Golf Supers
 - Audubon Cooperative Sanctuary Program
 - General Course Updates
- Golf Marketing Updates
- Other?

Approval of October Minutes

GOLF ADVISORY COMMITTEE MINUTES October 19, 2020

Present: Chris Sykes, Howard Higby, Rose Howard, Craig Andrews, Daryl Blevins, Kristin Farrington, Well McClure, Jon North, and Larry Fox. Absent: Ron Coles

The meeting was called to order by Howard Higby at 3:30 PM The minutes of the September meeting were approved unanimously.

Rounds Report

Chris Sykes reported that September was another very busy month. Rounds for the month were 3,191 over budget. Total rounds year to date are 16,889 over budget.

Revenue Report

September was also another great month for Revenue. Gross Profit for the month was \$98,202.83 over budget. Expense for September were \$44,261.45 over budget due mainly to timing of some expenses. Year to date expenses are under budget.

Capital Requests

Capital requests for 2021 have been finalized, there are sixteen items which total \$987,000. The major items being \$210,000 to replace the golf carts at Kahite, \$50,000 to Replace the cart batteries at Tanasi and \$250,000 to replace and renovate the front nine bunkers at Kahite.

2021 GOLF RATES

Chris then reported back to the committee the comments by the Finance Committee and the POA on the proposed golf rates for 2021.

The main areas of comment dealt with the Afternoon Unlimited Rate, and the Unlimited Family Golf Rate. The gist of the comments is that these rates needed to be increased.

After some <u>discussion</u> a motion was made by Rose Howard, seconded by Daryl Blevins to offer an unlimited cart option in addition to the afternoon unlimited golf for \$400.00 This motion passed unanimously.

As to the Family Unlimited after discussion a motion was made by Craig Andrews, seconded by Daryl Blevins to increase the Unlimited Family rate to \$3500.00 This rate would include unlimited range use. This motion also passed unanimously.

However, Family members would still have the option of paying \$3200.00 with no driving range.

The data provided by Chris through Adam Jacobs showed that the second person with some exceptions played approximately one-half the number of rounds of the main player.

Golf Events Update.

The Folds of Honor event was a great success raising just under \$10,000. The Men's Member Guest is scheduled for October 21-24. The Ladies Leagues end on November 3rd. The Turkey shoot is scheduled for Nov.14th and the Santa Claus Open is Scheduled for December 5th.

The Covid-19 protocols are still in place and there have been no real problems to date.

Golf Course Updates

All three courses are preparing for winter. Over the winter all three courses will be completing projects. The cart path on #11 at Tanasi has been repaired and should reopen shortly. Three additional bunkers will be done in Jan-Feb. The Kahite Bunker fillin have been completed and have come in nicely. The new natural areas to the right of holes 12 and 14 are coming along.

Sam Whitted has been appointed Asst. Supt. At Tanasi. Congratulation Sam

Other Business

The Marketing Department has some new articles on all three courses which will appear in the next newsletter.

The Handicap Committee will be reviewing the soft Cap Rule on the new Handicap System.

New Stop Signs are being ordered for Kahite. The Golf calendar and Website continue to be worked on.

The meeting adjourned at 4:48 PM

Respectfully Submitted, Robert Brunetti, Secretary

Rounds Report - October 2020

- Rainfall for month 6.45" of rain at Kahite, 7.5" of rain at Tanasi and 6.35" of rain at Toqua. 6 rain events that lead up to 6 days of CPO.
- > October is historically the driest month of the year but 2020 is another record wet year.
- Frost average first frost is October 27th and occurred on November 3rd this year. Extended forecast remains mild = more great golfing weather.

	Current Month				
		2020	2019	Variance	Variance
	Oct-20	Budget	Actual	From Budget	From 2019
Member Rounds	7,551	7,236	5,967	315	1,584
Guest Rounds	1,780	1,076	1,208	704	572
Total Rounds	<mark>9,331</mark>	8,312	7,175	1,019	2,156
			Year to Da	ite	
	Through	2020	2019	Variance	Variance
	Oct-20	Budget	Actual	From Budget	From 2019
Member Rounds	77,409	61,294	64,540	16,115	12,869
Guest Rounds	12,512	9,575	10,368	2,937	2,144
Total Rounds	89,921	70,869	74,908	19,052	15,013

Financial Report - October 2020

		Ostalian 2020	1		
		October 2020			
	2020	2020			
	Actual	Budget	Variance		
Gross Profit	\$333,379.43	\$273,970.48	\$59,408.95		
Expense	\$329,345.49	\$319,396.91	\$9,948.58		
Net Income (Loss)	\$4,033.94	(\$45,426.43)	\$49,460.37		
		Year-to-date			
	2020	2020			
	Actual	Budget	Variance		
Gross Profit	\$2,709,146.30	\$2,379,328.45	\$329,817.85		
Expense	\$3,490,970.15	\$3,675,778.08	(\$184,807.93)		
Net Income (Loss)	(\$781,823.85)	(\$1,296,449.63)	\$514,625.78		

- \$42,343.49 over in Member Revenue
- \$21,153.56 over in Merchandise Revenue
- \$16,440.47 over in Costs of Sales (Mix)
- \$15,396.17 over in Maintenance Costs (Timing \$20K under YTD)
 - Fall Programming, Golf Carts, Equipment, etc.

Golf LRIP-Capital for 2021

GOLF LRIP								
Priority						Budget		
	Golf Cart I	Fleet at Kał	nite		Replacement	210,000		
2	Tanasi Go	lf Cart Batt	eries		Replacement	50,000		
3	Finish Bun	nker Renov	ation at Ta	nasi	Renovation	30,000		
4	Renovate	Front 9 Bu	nkers at Ka	hite	Renovation	250,000		
5	Cartpath F	Replaceme	nt at Tanas	i	Replacement	40,000		
6	Toqua Pra	actice Facili	ty Design		Renovation	5,000		
7	Extend Ra	nge Pad at	Toqua		Improvement	10,000		
	Toqua Clu	ıbhouse Pa	rking Lot		Improvement	50,000	F&B pays	for other 1/
8	Rough Mo	ower for To	qua		Replacement	75,000		
9	Greensmo	owes for Ta	nasi		Replacement	80,000		
10	Greensmo	owes f <mark>or</mark> Ka	hite		Replacement	80,000		
11	Second Tr	ackman Ur	nit		Improvement	25,000		
12	Purchase	Finn Cycles	at Kahite		Improvement	10,000		
13	Range Pick	ker f <mark>o</mark> r Toq	ua		Replacement	10,000		
14	Greens Fa	n for Toqu	а		Replacement	10,000		
15	Heavy Dut	ty Utility Ve	hicle for Ta	anasi	Replacement	26,000		
16	Heavy Dut	ty Utility Ve	hicle for Ka	ahite	Replacement	26,000		
						987,000		
	Golf Reser	rvation-PO	S		Replacement	TBD		
	Teaching-	Fitting-Sim	ulator Facil	ity	Improvement	500,000	Fundraisir	ng

	2021 SCHEDULE OF GOLF FEES						
			<u>eason</u>		art Fee		<u>Total</u>
	18-Hole w/Lease Cart	\$	28.00	\$	15.00	\$	43.00
MEMBERS	18-Hole w/Private Cart	\$	28.00	\$	11.50	\$	39.50
Daily Fee	9-Hole w/Lease Cart	\$	17.00	\$	9.00	\$	26.00
	9-Hole w/Private Cart	\$	17.00	\$	7.00	\$	24.0
	18-Hole w/Lease Cart	\$	26.50	\$	14.00	\$	40.5
MEMBERS	18-Hole w/Private Cart	\$	26.50	\$	10.50	\$	37.0
PrePaid	9-Hole w/Lease Cart	\$	16.00	\$	8.50	\$	24.5
	9-Hole w/Private Cart	\$	16.00	\$	6.50	\$	22.5
		Gr	een Fee	Ca	art Fee		Total
GUESTS	18-Hole w/ Member	\$	31.50	\$	17.50	\$	49.0
with	9-Hole w/ Member	\$	19.00	\$	10.50	\$	29.5
Members		•		•		•	
GUESTS	18-Hole w/o Member	\$	42.50	\$	17.50	\$	60.0
without	9-Hole w/o Member	\$	25.50	\$	10.50	\$	36.0
Members							
	Cooper Communities Members	pay	our memt	oer r	ate		
		Gr	een Fee	Cá	art Fee		Total
	18-Hole Member	\$	17.00	\$	15.00	\$	32.0
JUNIORS	9-Hole Member	\$	8.50	\$	9.00	\$	17.5
Under 18	18-Hole Guest	\$	21.00	\$	17.50	\$	38.5
	9-Hole Guest	\$	10.50	\$	10.50	\$	21.0
		Gr	een Fee	C	art Fee		Total
dwin Watts 8	Fairways and Greens Coupons	\$	32.50	\$	17.50	\$	53.4
	\$50 + Tax	Ť	52.00	Ŧ		-	0011

2021 Tw	ilight Rate				
		Green Fee	Cart Fee	Total	Before Twilight Rate
MEMBERS	18-Hole w/Lease Cart	\$19.00	\$11.00	\$30.00	\$43.00
Daily Fee	18-Hole w/Private Cart	\$19.00	\$9.00	\$28.00	\$39.50
MEMBERS	18-Hole w/Lease Cart	\$18.00	\$10.50	\$28.50	\$40.50
PrePaid	18-Hole w/Private Cart	\$18.00	\$8.50	\$26.50	\$37.00
GUESTS	18-Hole w/ Member	\$23.50	\$12.00	\$35.50	\$49.00
with					
Members					
		Green Fee	Cart Fee	Total	Before Twilight Rate
MEMBERS	9-Hole w/Lease Cart	\$11.50	\$6.25	\$17.75	\$26.00
Daily Fee	9-Hole w/Private Cart	\$11.50	\$5.00	\$16.50	\$24.00
MEMBERS	9-Hole w/Lease Cart	\$11.00	\$6.00	\$17.00	\$24.50
PrePaid	9-Hole w/Private Cart	\$11.00	\$5.00	\$16.00	\$22.50
GUESTS	9-Hole w/ Member	\$14.00	\$7.50	\$21.50	\$29.50
with					
Members					
		Green Fee	Cart Fee	Total	Before Twilight Rate
Guest	18-Hole w/o Member	\$28.50	\$17.50	\$46.00	\$60.00
without					
Member	9-Hole w/o Member	\$17.00	\$10.50	\$27.50	\$36.00

2021 SCHEDULE OF GOLF FEES

		<u>Fee</u>	Breakever
Unlimited Member Individual	Unlimited Greens Fees, Driving Range Package	\$ 2,325.00	71 Rounds
Unlimited Cart Individual	Individual POA Cart	\$ 1,950.00	139 Round
Unlimited Path Individual	Individual Private Cart	\$ 1,350.00	129 Rounds
Unlimited Member Family	Unlimited Greens Fees, Driving Range Package	\$ 3,500.00	109 Round
Unlimited Cart Family	Family POA Cart	\$ 2,700.00	193 Round
Unlimited Path Family	Family Private Cart	\$ 1,950.00	186 Round
		<u>Fee</u>	
Unlimited Member Twilight	Unlimited Greens Fees, Cart NOT Included	\$ 525.00	29 Rounds
	January thru April; November - December after 2 p.m.		
	May thru October after 1 p.m.		
Unlimited Cart Twilight		\$ 375.00	36 Rounds
Unlimited Path Twilight		\$ 275.00	32 Rounds
Public Unlimited		TBD	
DRIVING RANGE		<u>Fee</u>	
Daily Range		\$6	
Unlimited Range Individual		\$450	75 Buckets
Unlimited Range Family		\$600	100 Buckets



Golf Operations Updates



2020 Red-Tailed Hawk Invitational - Day 3 Final Results

Tellico Village, Tennessee October 24th, 2020

The 2020 Red-Tailed Hawk Invitational concluded on Saturday in spectacular fashion at Tanasi Golf Club!

After completing the final 9-hole match, flight winning teams as well as three wild cards competed in three tee groups in a Shootout at Tanasi Golf Club. They played holes ten, eleven and eighteen in an eliminationstyle format. The three winning teams from each tee group played hole ten for the overall championship:

Bill Westgate & Eric Westgate (Hogan Flight) Robert Waddle & Mike Waddle (Palmer Flight) Terry Pashak & Tom Olsen (Jones Flight) *Wild Card*

The teams played hole 10 again and winning with a clutch par putt was the team of Pashak & Olsen to capture the 2020 Red-Tailed Hawk Invitational Championship.



Our golf course superintendents Wells McClure (Tanasi), Jordan Clark (Kahite) and Tyler Thies & Jon North (Toqua) and their teams deserve a very special thanks for the superb golf course conditions that were enjoyed by competitors.

For complete results in all flights, please click the link below:

Day 3 Results

Well played by everyone and we look forward to seeing you back at our normal play date in June 2021.

Tellico Village Golf Management Team



2020 Masters Pool

For a \$5.00 fee, you can pick your own team and cheer them on.

Here's how it will work:

*The field will be divided in 4 groups (A, B, C, D) based on their world rankings.

*Circle a player from each grouping to determine your team.

*The total cumulative score after Sunday's final round of all 4 players will determine your team score.

*All four players must make the cut or your team is out, so choose wisely.

*Merchandise certificates will be awarded to the top 5 winners.

*Entry forms can be picked up at any Tellico Village Golf Shop or click on the link below. You can enter as many times as you would like.

Click on the link below to download the entry form: 2020 Masters Pool Entry



The 2020 Masters Pool

A.	В.	C.
1 Dustin Johnson	1 Patrick Cantlay	1 Marc Leishman
2 Jon Rahm	2 Adam Scott	2 Matt Kuchar
3 Justin Thomas	3 Tommy Fleetwood	3 Gary Woodland
4 Rory McIlroy	4 Tony Finau	4 Shane Lowry
5 Bryson DeChambeau	5 Louis Oosthuizen	5 Scottie Scheffler
6 Collin Morikawa	6 Matthew Fitzpatrick	6 Kevin Kisner
7 Webb Simpson	7 Hideki Matsuyama	7 Bernd Wiesberger
8 Xander Schauffele	8 Abraham Lancer	8 Jason Day
9 Patrick Reed	9 Paul Casey	9 Billy Horschel
10 Tyrrell Hatton	10 Sungjae Im	10 Kevin Na
11 Brooks Koepka	11 Justin Rose	11 Brendon Todd
12 Matthew Wolff	12 Tiger Woods	12 Sergio Garcia

D.			
1 Lee Westwood	11 Matt Wallace	21 Graeme McDowell	
2 Victor Perez	12 Danny Willett	22 Cameron Champ	
3 Rickie Fowler	13 Brandt Snedeker	23 Zach Johnson	
4 Chez Reavie	14 Cameron Smith	24 Fred Couples	
5 Erik van Rooyen	15 Christian Bezuidenhout	25 Francesco Molinari	
6 Joaquin Niemann	16 Phil Mikelson	26 Bernhard Langer	
7 Henrik Stenson	17 Bubba Watson	27 Charles Howell III	
8 John Augenstein	18 Jordan Spieth	28 Lucas Glover	
9 Rafael Cabrera Bello	19 JT Poston	29 Lanto Griffin	
10 Jimmy Walker	20 Byeong Hun An	30 Write in	

*Select a player from list (A-B-C-D) by circling one player from each group.

*\$5.00 ENTRY FEE for each team entered mandatory upon entry.

*Total cumulative score after Sunday's Final Round for all 4 players (A-B-C-D) for your team total will determine winners.

*Remember if any of your players miss the cut, the team is OUT! All 4 players count!!!

*All ties will be broken by low player in group.

*Payout to top 5 teams in Golf Shop Credit.

All entries must be returned to the TANASI Golf Shop by 5:00 PM on Wednesday, November 11th

Name

Phone #

Simulator Sneak Preview

- GAC competes against the BOD for a Golf Simulator Preview event at the Toqua Pavilion on Tuesday, November 10th starting at 4 p.m.
- Appetizers and drinks will be provided for an alternate shot event at The Old Course at St. Andrews.
- Trackman Tuesdays Golf Simulator Day at the Pavilion through winter months.





Tellico Village Golf Operations Update – 5/31/2020

First and foremost, we want to thank the entire golf community for keeping golf <u>a safe haven</u> in Tellico Village.

We are excited to announce the Board of Directors has approved **Phase 2 COVID-19 Golf Operations**, which will go into effect on Monday, June 1st. The primary changes are related to Golf Shop operations and golf carts.

Golf Shop Operations

We will be reopening the golf shop lobbies for check-in and retail shopping in adherence with state guidelines.

- We ask that you stay home if you have any COVID-19 symptoms or have been exposed to anyone with COVID-19 in the last 14-days.
- We encourage everyone to check-in via the golf shop, but we will still be able to process via telephone.
- As a convenience and social distancing precaution, all league play will be automatically checked-in prior to your round unless you cancel in advance.
- Traffic flow please enter the golf shop through the main clubhouse entrance and exit through the golf shop side door.
- > Social Distancing please abide by all postings and placards.
- > We will continue to disinfect all touch points. Sanitizing stations are available at all locations.
- Golf shop merchandise will continue to be marketed via social media and on the www.golftellicovillage.com.
- > Golf shop purchases can be made online or via telephone with delivery options available.

Golf Carts

- We have fabricated and installed a barrier system in the golf carts so we can most effectively and safely return to two-persons per cart. These dividers can be pinned up or rolled up for storage; please see a member of the golf staff to adjust up or down.
- Two persons per cart will lead to more tee time availability and therefore a greater likelihood of fulfilling tee time requests.
- We will also continue to afford the option of a solo cart for a modest surcharge of \$5 per nine holes.
 - o Carts are still first come first serve.
 - Private carts are exempt.
 - o Does not apply to second cart in a threesome.
- We will continue to disinfect golf carts prior to use. Divot bottles and scorecards will be placed back on the golf carts and disinfected accordingly.

Additional

- Shotgun starts guidelines now allow for groups of up to 50 persons so we will carefully bring back shotgun starts taking social distancing into consideration.
- Range balls we will be shifting back to a token system to be placed in baskets, all of which will be disinfected between users.
- All non-essential items will remain off the golf course to remove any unnecessary touch points for the time being.

Golf Calendar Updates - please stay tuned for additional updates

- > Parent-Child on Father's Day Sunday, June 21st @ Toqua tee times starting at Noon
- ➢ 2020 Palmer Cup set to begin on Wednesday, June 24th @ Toqua Golf Club
- Independence Day Scramble Saturday, July 4th @ Toqua Golf Club TBD
- Junior Golf Camp Monday, July 6th Friday, July 10th
- ➤ Lions Club August 1st @ Toqua GC
- Smoky Mountain Service Dogs August 29th @ Toqua GC
- > Hopewell Fire Department September 12th @ The Links at Kahite
- > MGA Member-Member September 26th & 27th @ Toqua GC & The Links at Kahite
- MACA October 10th @ The Links at Kahite
- ➤ Men's Member-Guest October 20Th 23rd @ Toqua GC & The Links at Kahite

***We appreciate your patience and understanding as we work to navigate these difficult times as this remains a fluid situation where everything is subject to <u>change.*</u>**

Your Golf Management Team





Golf Calendar Updates

Please stay tuned for additional updates:

- Freaky Friday 13th 'Fun Day at Toqua'
- Turkey Shoot @ Toqua on November 14th
- Santa Claus Open @ Tanasi on December 5th
- Ladies Leagues shut down by November 3rd
- MGA and Rainbow Linksters continue through the winter



Golf Course Updates

Golf Course Updates

- Audubon Cooperative Sanctuary Program
 - Update from recent site visit/ re-certification
 - Toqua Butterfly Garden
- General Golf Course Updates
 - Toqua Golf Club
 - Tanasi Golf Club
 - The Links @ Kahite

Golf Marketing-Communications

- 3rd Quarter Newsletter is in production where Golf will again have a big presence
- Monthly 'Tellico Village Golf Talk' September Episode focused on Finns
- Creating brochures for Trackman and Finns
- Updating Website

ABOUT TELLICO VILLAGE

Tellico Village is a lakefront community that offers a unique combination of natural beauty, outstanding recreational facilities, and proximity to the benefits of a thriving city.

Nestled in the foothills of the Great Smoky Mountains, Tellico Village comprises nearly 5,000 acres along Tellico Lake. Established in 1986, it has become one of the premier golf and water communities in the southeast. Its three private championship golf courses offer a pristine resource for boating, fishing, and swimming. Other amenities include a state-of-the-art wellness center, Har-Tru tennis courts, pickleball, indoor and outdoor swimming pools and a library. The Tellico Village Yacht Club offers casual upscale dining in one of the most beautiful settings in East Tennessee.

Just 31 miles from Knoxville—home to the University of Tennessee—Tellico Village has 8,800 residents who come from all over the Unites States. Together they have created a friendly, welcoming community.

TOQUA GOLF COURSE

200 Toqua Club Way Loudon, Tennessee 37774 (865) 458-6546 (2) @toquagolf

TANASI GOLF COURSE 450 Clubhouse Point

Loudon, Tennessee 37774 (865) 458-4707 (2) @tanasigolf

THE LINKS AT KAHITE 400 Kahite Trail

www.golftellicovillage.com

865-458-7061 info@tvpoa.org @ www.tellicovillage.org

Vonore, Tennessee 37885 (865) 408-2639 (2) @kahitegolf World-class Golf at a Value

Tellico Village is home to three of the most beautiful and challenging championship golf courses in East Tennessee. All three courses were designed by the prestigious firm of Ault, Clark, and Associates, architects of some of America's greatest courses.

TOQUA GOLF COURSE

Toqua is a beautiful golf course cut through a forest on Tellico Lake. You have everything from tree-lined holes to a links setting on the lake. The genius of the course is that it is playable for all levels of golfers.

The Toqua course offers a driving range, short-game practice area and practice putting green. It has a brand-new clubhouse that opened in 2019, as well as a pavilion that is used for tournaments, banquets, and other large gatherings and events. The new clubhouse features a Golf Pro Shop and sports barthermed restaurant that provides a spacious veranda for post-play food and refreshments.

Toqua has hosted numerous Tennessee Golf Association events—including the 2005 Senior Amateur Championship, the 2009, 2011 and 2018 Four-Ball Championships and the 2009, 2011, and

2017 Senior Four-Ball Championships—as well as the 2008, 2009, and 2010 PGA Tour Nationwide Knoxville Open Qualifier.

TANASI GOLF COURSE

Tanasi was the second of the Tellico Village courses to open. It has a fun and contemporary layout that winds through the Tanasi neighborhood, and even has some holes that run over and alongside parts of Tellico Lake.

Tanasi offers options for players of all ages and skillsets, as well as a selection of test or best fit your game. Our Black Championship tees measure 6,731 yards, while our yellow tees offer a fun short course at 4,465 yards. Tanasi is a fun course to play with wide fairways, large flat landing areas and big undulating greens.

Tanasi also has an expansive putting green with large undulations that mimic the greens you will encounter throughout the golf course. The Tanasi Clubhouse includes an excellent restaurant that offers casual dining with beautiful views of Tellico Lake. The wrap-around porch invites you to relax and enjoy the spectacular lake and golf course view while you dine.

THE LINKS AT KAHITE

Opened in 2002, the Links at Kahite is Tellico Village's hidden gem in Vonore, TN. The golf course is surrounded by Tellico Lake and offers breathtaking, panoramic views of the Great Smoky Mountains. It sits on over 200 actes of property and offers a variety of turfgrass species that adds difficulty and beauty on every hole. Kahite has six sets of tees that play form 7,170 yards to 4,435 yards to provide a variety of options and difficulty while making the experience fun ad challenging.

Kahite features a practice facility that includes a driving range and practice putting green. The Kahite Pub & Grill offers casual dining and an outdoor patio with a great view.

In 2003, the Links at Kahite was nominated by Golf Digest as best new private course and has since hosted many Tennessee Golf Association events, including the 2009 and 2011 Four-Ball and Senior Four-Ball Championships, as well as the 2009 and 2010 PGA Tour Nationwide Open Qualifier.

TVPOA Help Spot - link on main www.tellicovillagepoa.org website

https://tvpoa.helpspot.com/

Tellico Village Help Center

Home

Submit a Request Check on a Request Knowledge Books FAQs ATTENTION GMAIL USERS.

OUR RESPONSES HAVE BEEN GOING TO GMAIL USER'S SPAM AND JUNK EMAIL FOLDERS. PLEASE CHECK THOSE FOLDERS IF YOU DO NOT HAVE A RESPONSE FROM US WITHIN ONE BUSINESS DAY

Welcome to the Tellico Village Help Center. If you need the Property Owners Association to contact you regarding an issue, please click on the "Submit a Request" link to the left of this box.

Someone from the Property Owners Association will be back in touch with you by the next business day. Thank you.

Before submitting a request, we encourage users to view our FAQ page for common questions. You can click on the FAQ link at the left to be taken to our Frequently Asked Questions page.

If you are checking on the status of a previously issued ticket, please select "Check on a Request" link at the left. We encourage you to use the Access Key that was issued to you at the time of ticket creation to check on the status of a ticket.

IF YOU FAIL TO GET A RESPONSE FROM US WITHIN ONE BUSINESS DAY PLEASE CHECK YOUR SPAM OR JUNK EMAIL FOLDERS. We have seen many GMAIL accounts directing our emails to the spam or junk email folders. Please check these folders for our response to your issues.

Other Business

> Winter Rules

Historically have not posted scores during Jan and Feb but staff sees no problem posting

> Practice Facility Dress Code

> Other?

Thank you? Any questions?